



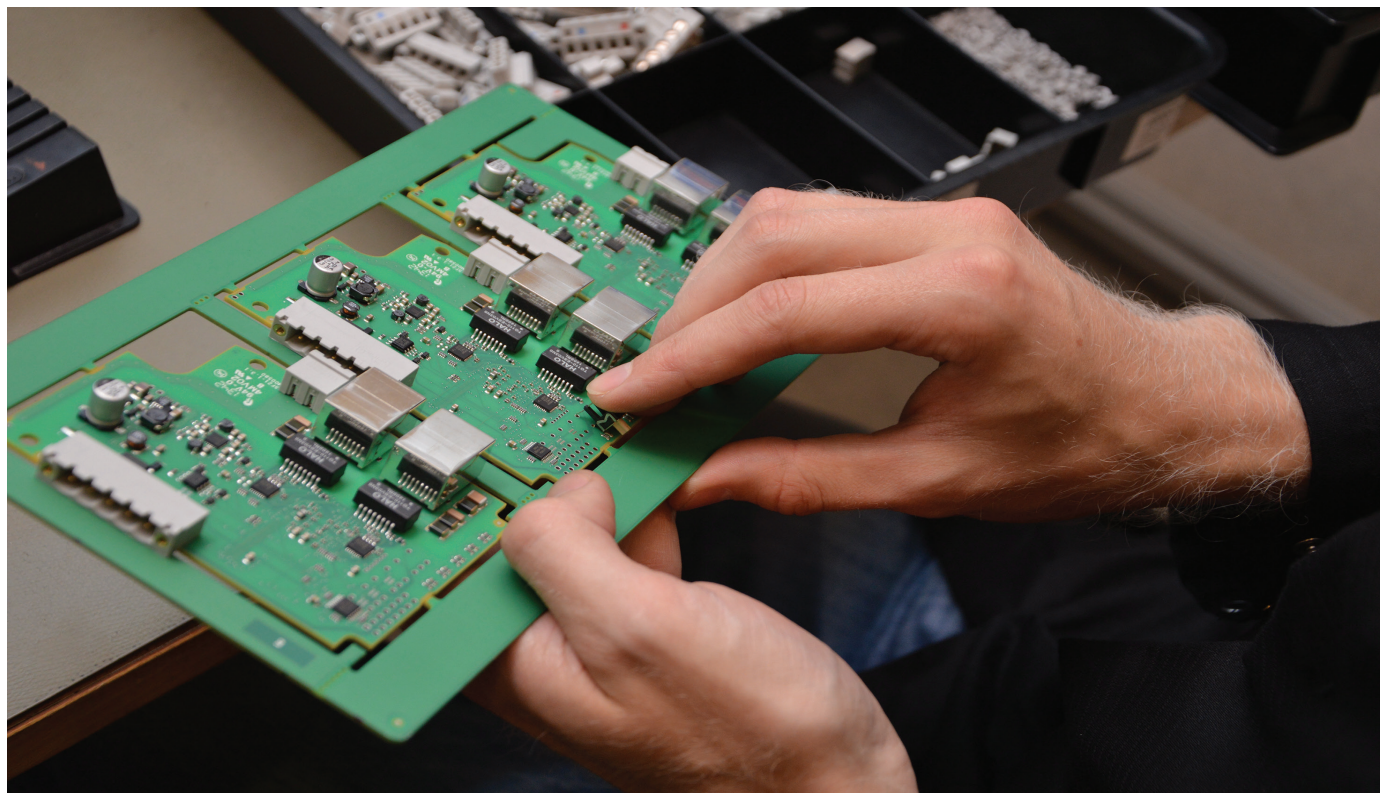
Group management

# HMS Quality Policy

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Adopted by the HMS Corporate Management Team, May 12, 2022  
Version: 5





## Purpose

The purpose of this Group Quality Policy is to indicate the direction for HMS quality work and to ensure high quality performance with continuous improvement.

## Scope

The policy is in accordance with HMS sustainability strategy and applies to all HMS activities and employees. The Policy is administrated by HMS Global Sustainability which also makes necessary updates and communicates the policy within the HMS Group.

## Policy

HMS Networks delivers solutions that enable industrial equipment to communicate and share information with software and systems.

Our vision is to become the world's greatest Industrial ICT Company (Information and Communication Technology).

By offering functional products with a high product quality, we can deliver long-term sustainable solutions that enable our customers to increase their productivity and energy efficiency. We work systematically to ensure high quality by continuously plan, follow up, analyze and evaluate our processes.

### THE FOLLOWING PRINCIPLES INDICATE THE DIRECTION FOR HMS QUALITY WORK:

- We shall deliver products and solutions with a high quality that meets or exceeds the customer's expectations and applicable requirements.
- We shall continuously develop our overall competence and ensure a high level of service to our customers and partners.
- We shall continuously evaluate and improve our processes to increase the satisfaction of our customers, colleagues and partners.

